# **Investor Conferences**

November and December 2021



## **Forward-Looking Statements**

#### COMPANY INFORMATION

#### **Black Hills Corporation**

P.O. Box 1400 Rapid City, SD 57709-1400 NYSE Ticker: **BKH** www.blackhillscorp.com

#### **Company Contacts**

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Jerome E. Nichols Director of Investor Relations 605-721-1171 jerome.nichols@blackhillscorp.com This presentation includes "forward-looking statements" as defined by the Securities and Exchange Commission. We make these forward-looking statements in reliance on the safe harbor protections provided under the Private Securities Litigation Reform Act of 1995. All statements, other than statements of historical facts, included in this presentation that address activities, events or developments that we expect, believe or anticipate will or may occur in the future are forward-looking statements. This includes, without limitations, our long-term growth targets. These forward-looking statements are based on assumptions which we believe are reasonable based on current expectations and projections about future events and industry conditions and trends affecting our business. However, whether actual results and developments will conform to our expectations and predictions is subject to a number of risks and uncertainties that, among other things, could cause actual results to differ materially from those contained in the forward-looking statements, including without limitation, the risk factors described in Item 1A of Part I of our 2020 Annual Report on Form 10-K and other reports that we file with the SEC from time to time, and the following:

- > The accuracy of our assumptions on which our growth targets are based;
- > Our ability to obtain adequate cost recovery for our utility operations through regulatory proceedings and favorable rulings on periodic applications to recover costs for capital additions, plant retirements and decommissioning, fuel, transmission, purchased power and other operating costs, and the timing in which new rates would go into effect;
- > Our ability to complete our capital program in a cost-effective and timely manner;
- Our ability to execute on our strategy;
- > Our ability to successfully execute our financing plans;
- > Our ability to achieve our greenhouse gas emissions intensity reduction goals;
- > Board of Directors' approval of any future quarterly dividends;
- > The impact of future governmental regulation;
- > The effects of inflation and volatile energy prices; and
- > Other factors discussed from time to time in our filings with the SEC.

New factors that could cause actual results to differ materially from those described in forward-looking statements emerge from timeto-time, and it is not possible for us to predict all such factors, or the extent to which any such factor or combination of factors may cause actual results to differ from those contained in any forward-looking statement. We assume no obligation to update publicly any such forward-looking statements, whether as a result of new information, future events or otherwise.

# Integrated Utility with Strong Growth Outlook



Capital Investment 2021-2025

- Incremental projects likely
- Additional growth opportunities

**5% to 7%** 

Long-term EPS growth target<sup>1</sup>

5%+

Annual dividend growth target<sup>2</sup> 50-60% payout target

- Integrated pure-play utility
- Diversified and complementary electric and gas mix
- Stable, growing and constructive service territories
- Strong financial position and liquidity
- Robust capital plan with timely recovery

<sup>1</sup> 2023 to 2025 compound annual growth rate, off 2022 base <sup>2</sup> Future dividends subject to board approval

## **Black Hills Overview and Strategy**

We take a programmatic approach to maintaining, upgrading and replacing critical infrastructure to better serve our customers and communities.

## **Black Hills Corp. Overview**

### Integrated Pure-Play Utility

#### Integrated Electric Utility

### **Electric Utilities**

Generation, transmission and distribution (39% of total assets)

### **Power Generation**

Electric capacity largely contracted to our utilities (5% of total assets)

### **Mining**

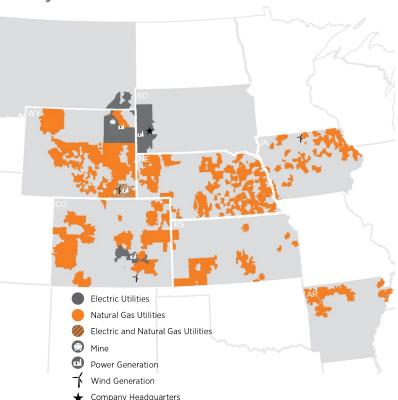
Efficient fuel supply for mine-mouth generation through long-term contracts (1% of total assets)

### Full-service Natural Gas Utility Gas Utilities

Transmission, distribution, sourcing and storage (54% of total assets)

Note: information from 2020 Form 10-K Annual Report

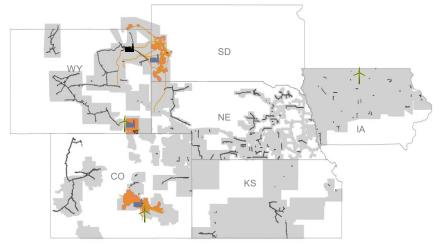
\* Generation total includes 49.9 percent ownership in Colorado IPP owned by a third party, representing approximately 100 megawatts



**Diverse Utility Mix with Strong Financial Base** 8 stable and growing states **1.3 million** utility customers **1.4 gigawatts**\* generation **8,900 miles** electric lines **46,600 miles** natural gas lines **\$8.1 billion** assets **\$4.4 billion** rate base

## **Strategic Diversity**

# Large Systems Across Stable, Growing and Constructive Jurisdictions

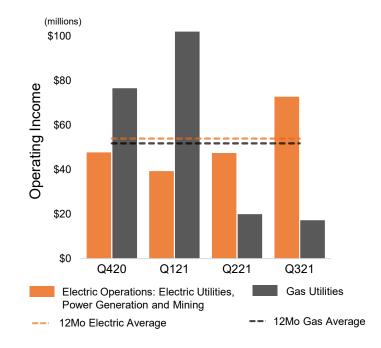


**1.4 gigawatts** of electric generation and **8,900-mile** electric transmission and distribution system

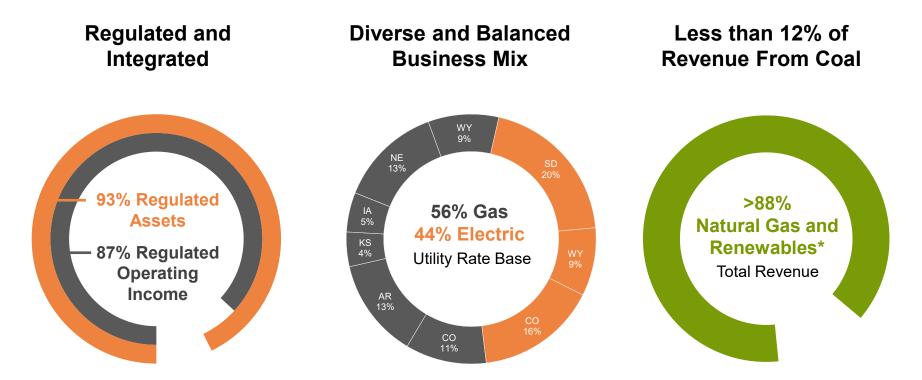
**46,600-mile** natural gas gathering, storage, transmission and distribution system



# Complementary Seasonality of Electric and Gas Business Mix



## **Low-risk Utility Investment**



Note: Information as of Dec. 31, 2020

\*88% of total revenues derived from natural gas utilities, natural gas-fired generation, renewables and other non-coal related activities and services

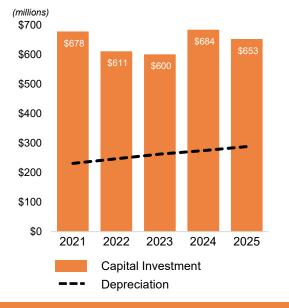
# **Disciplined Growth Plan with Upside**







### \$600+ million annual investment; \$3.2+ billion 2021-2025



- Electric generation and transmission projects
- Large natural gas pipeline and storage projects
- Additional long-term investment programs
- Investments to comply with safety requirements

- **Pursuing Profitable Growth**
- Data center, blockchain and technology growth
- Population migration into our territories
- Innovative solutions, products and technologies, including renewables
- Cost discipline and focus on continuous improvement

## **Investing for Customer Needs Drives Growth**

\$3.2+ Billion Capital Investment Forecast (2021-2025)



\* Growth Capital – generates immediate revenue on customer connections

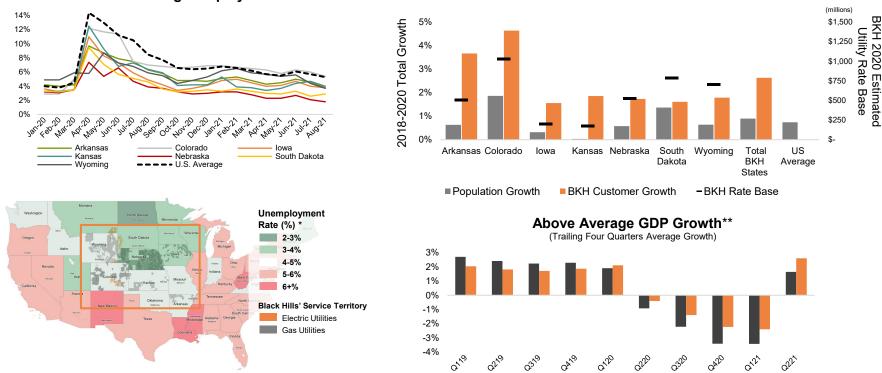
Minimal Lag Capital – capital investment with regulatory lag of less than one year or incurred during expected regulatory test periods; includes nonregulated investment Rider Eligible Capital – capital investment recovered through state specific tariffs and meets Minimal Lag Capital definition Other Capital – capital investment recovered through standard rate review process; includes corporate

## **Customer-Focused Incremental Opportunities**

Ready to Serve as the Energy Partner of Choice – Growing Long-term Value for All Stakeholders



## **Stable and Growing Service Territories**



■U.S. Total

Better Than Average Employment \*

\* Unemployment information from U.S. Department of Labor; mapping from S&P Global Market Intelligence

\*\* Total population growth from 2018 to 2020 and GDP based on data from Bureau of Economic Analysis (bea.gov)

#### BKH | 2021 November - December Conferences | 11

Total Black Hills' States (Combined)

Strong Customer Growth Above State and National Averages \*\*

**Responsibly Reducing GHG Emissions** 

### Integrating Renewables and Delivering Cleaner Critical Generating Capacity **Electric Operations**

### Since 2005:

- ✓ 30% by 2020
- Retired 123.3 megawatts of coal generation
- Added 281.5 megawatts of owned renewable wind resources

**40% by 2030** 

- Convert 90-megawatt coal plant to gas at end of engineered life (Neil Simpson II in 2025) Add renewable and battery resources (200MW PPA to be added in CO by 2024)  $\geq$
- **III.** 70% by 2040
- Convert or replace remaining coal plants at end of engineered lives (see footnote below)
- Add renewable and battery resources

#### **Natural Gas Utilities** Since 2005:

✓ 33% by 2020

In. 50% by 2035

- Replaced at-risk and aging pipeline materials
- Replacing at-risk and aging pipeline materials
  - Develop and integrate RNG opportunities, integrate leak detection and emissions reduction technologies and processes



#### Read more about our sustainability progress and commitments at:

www.blackhillsenergy.com/sustainability

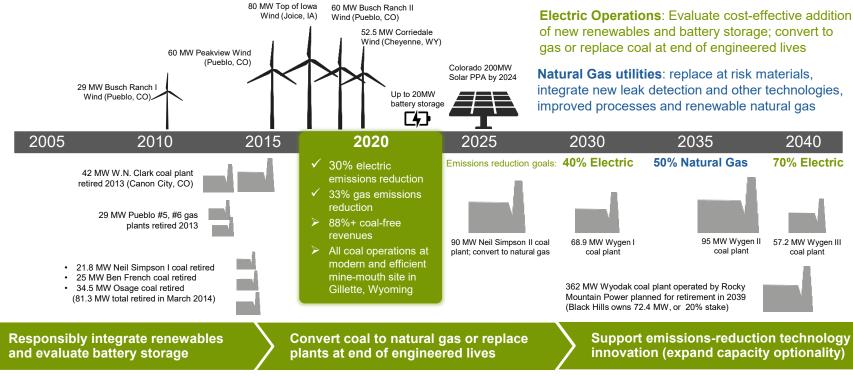
- New SASB disclosures
- New NGSI disclosures
- ✓ 2020 AGA and EEI guantitative reports
- ✓ 2020 Corporate Sustainability Report



Note: Goals are based on reduction in greenhouse gas emissions intensity since 2005. Achievement of these goals assumes coal plant operation through original engineered life with conversion to natural gas based on current costs and feasibility of other alternatives. Actual emission reductions and plant alternatives are subject to change with advancement of emissions reduction technologies.

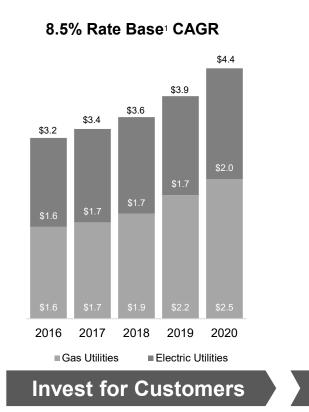
## **Responsibly Reducing GHG Emissions**

Integrating Renewables and Delivering Cleaner Critical Generating Capacity

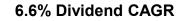


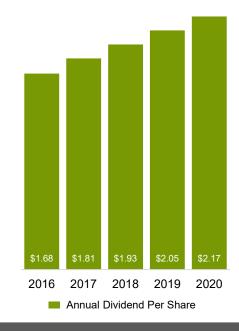
Note: Goals are based on reduction in greenhouse gas emissions intensity since 2005. Achievement of these goals assumes coal plant operation through original engineered life with conversion to natural gas based on current costs and feasibility of other alternatives. Actual emission reductions and plant alternatives are subject to change with advancement of emissions reduction technologies.

## **Strategic Execution Delivers Results**



8.7% Earnings CAGR 4.5% EPS CAGR \$3.73 \$3.54 \$3.53 \$3.36 \$3.13 2016 2017 2018 2019 2020 Earnings, as Adjusted <sup>2</sup> - EPS, as Adjusted <sup>2</sup> **Earnings Growth** 





### **Dividend Growth**

<sup>1</sup> Estimated in billions as of year end

<sup>2</sup> Earnings and EPS from continuing operations available for common stock, as adjusted are non-GAAP measures; reconciled to GAAP in Appendix

### **Recent Highlights and Key Initiatives**

One of our employees in Cheyenne, Wyoming, works on a recently replaced natural gas meter.

# **YTD 2021 Highlights**

Strong financial performance



51 consecutive annual dividend increases



Operational excellence



Regulatory achievement and progress



Resiliency, efficiency and growth development

Enhanced ESG reporting

- Financial discipline; strong liquidity, cost control and cash conservation
- Customer growth accelerated by population migration
- Power marketing and mark-to-market gains on higher energy prices
- Dividend increased 5.3%, achieves 51 consecutive years of increases
- Excellent system performance and resilience during Winter Storm Uri and summer record electric system peaks in South Dakota and Wyoming
- \$678 million capital plan on track
- Settlements for Colorado, Iowa and Kansas natural gas rate reviews and safety-focused investment riders for Colorado and Kansas
- ✓ Winter Storm Uri recovery progress; all plans filed and approvals reached in multiple states
- Electric integrated resource plan filed in South Dakota and Wyoming
- Ready Wyoming announced 285-mile electric transmission expansion project
- Partnership with peers to explore organized wholesale market in western interconnect
- Blockchain request for proposals robust response
- Enhanced ESG reports; new SASB and NGSI disclosures and updated sustainability report
- Methane emissions reduction goals reinforced by joining ONE Future Coalition
- Emissions reduction technology support; hydrogen pilot project, carbon capture research and clean energy ventures investment partnership

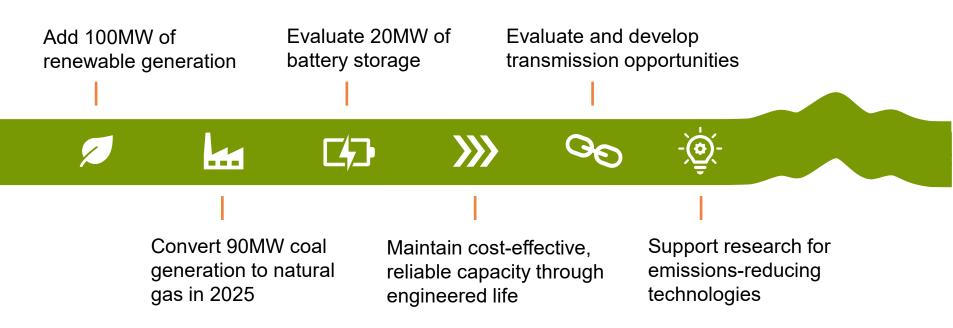
## **Regulatory Progress**

	Rate Review Jurisdiction	Filing Date	Annual Revenue Increase	ROE	Debt / Equity	Comments / Status		
**	Colorado Gas Proceeding 21AL-0236G	June 1, 2021	\$6.49 million	9.20%	49.74% / 50.26%	Settlement agreement reached for new rates effective Jan. 1, 2022		
$\checkmark$	Colorado Gas Rider	Sept. 11, 2020	n/a			Final order received on July 6 for approval of 3-year safety- focused investment rider starting Jan. 1, 2022		
	Kansas Gas Docket 21-BHCG-418-RTS	May 7, 2021	Global Settlement			Settlement agreement reached for renewal of 5-year investment rider; net neutral base rate impact for customers		
<b>*</b> \$*	Iowa Gas Docket RPU-2021-002	June 1, 2021	\$3.7 million (rolls \$2.2 million rider revenue into rates)	9.6%	50% / 50%	Settlement agreement reached for new rates effective Jan. 1, 2022		
_	Winter Storm Uri Incre Cost Recovery Jurisdi	Recovery Period	Comments / Status					
	Arkansas Gas	5 years *	Recovery plan filed; interim rates effective June 1					
	Colorado Gas		3 years *	Recovery plan filed				
	Colorado Electric		2 years *	Settlement discussions underway				
	Iowa Gas 3 years			Recovery plan filed; interim rates effective April 9				
455	Kansas Gas		5 years	Settlement agreement reached for rates effective Feb. 1, 2022				
$\checkmark$	Nebraska Gas 3 years Approved; rates effective Jul				s effective July 1	1		
$\checkmark$	South Dakota Electric 1 year Approved; rates effecti					tive June 1		
455 <sup>1</sup>	Wyoming Gas		3 years	Settlement agreement reached for rates effective Jan. 1, 2022				
$\checkmark$	Wyoming Electric * As requested in filing		1 year	Recovery through normal energy cost adjustment				

\* As requested in filing

### South Dakota and Wyoming Electric Integrated Resource Plan\*

Roadmap to Reliable, Cleaner and Cost-Effective Grid of the Future



\* Preferred plan as submitted to South Dakota Public Utilities Commission and Wyoming Public Service Commission

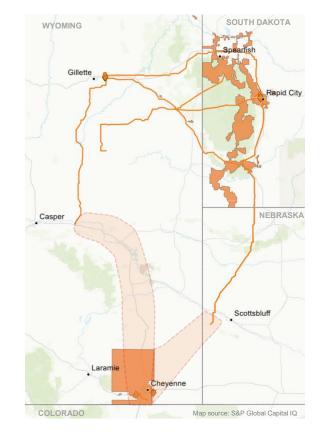
# **Ready Wyoming**

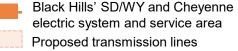
285-mile electric transmission project to further interconnect and expand our Wyoming Electric system

• Q1 2022 – filing for approval of multi-phase construction project to commence in early 2023

## Long-term benefits for our customers, communities and shareholders

- Resiliency expanded access to greater diversity of resources
- Optionality expanded access to power markets
- Growth attract and enable customer solutions such as serving data centers, blockchain and economic growth in Wyoming
- Cleaner profile expanded access to renewable resources and facilitating additional renewable development across wind- and sun-rich resource area with strong natural gas optionality to back up renewables





## **Financial Overview**

Safety is one of our values and a top priority in all we do.

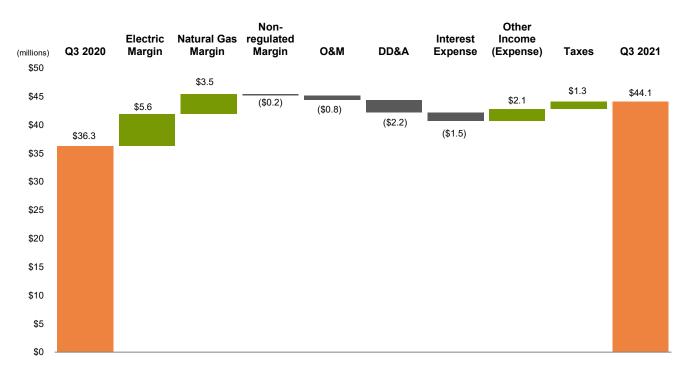
### **Q3 2021 Financial Review**



\* EPS, as adjusted is a non-GAAP measure which is reconciled to GAAP in the Appendix

# Q3 2021 Earnings Drivers

Change in Net Income Available for Common Stock



1 Mark-to-market gains were \$0.08 in EPS for Q3 2021, which was a \$0.08 favorable variance compared to Q3 2020

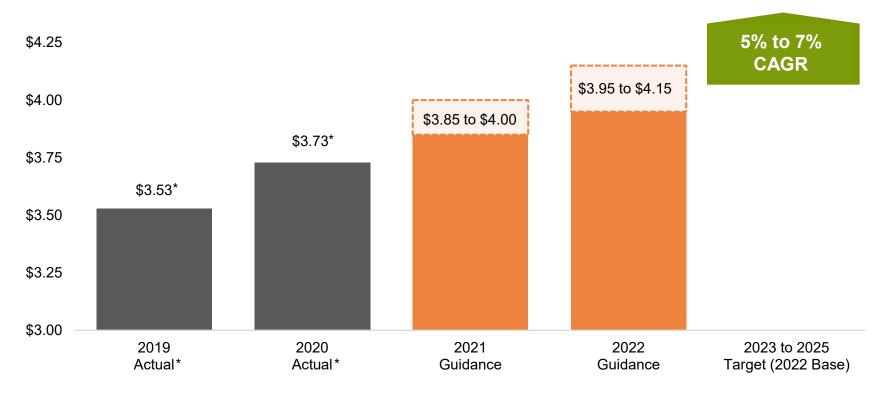
2 Weather was comparable to normal but a negative EPS impact of (\$0.05) versus Q3 2020

#### New rates

- Customer growth and usage
- Mark-to-market gains <sup>1</sup>
- Prior year COVID-19 impacts
- Lower non-service pension and benefit plan costs
- Higher depreciation on larger asset base
- Higher debt balance
- ✓ Weather <sup>2</sup>

## **Five-Year Earnings Outlook**

Increased lower end of 2021 guidance by \$0.05 on Nov. 2, 2021



\* EPS available for common stock, as adjusted, a non-GAAP measure; see Appendix for non-GAAP to GAAP reconciliation and guidance assumptions

## **Solid Financial Position**

Committed to Strong Investment-Grade Credit Ratings

### **Credit Ratings**

S&P	Moody's	Fitch		
BBB+	Baa2	BBB+		
Stable outlook	Stable outlook	Stable outlook		
(April 10, 2020)	(Dec. 21, 2020)	(Sept. 17, 2021)		

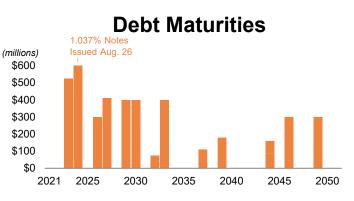
Capital Structure\*



\* Excludes noncontrolling interest

### Liquidity



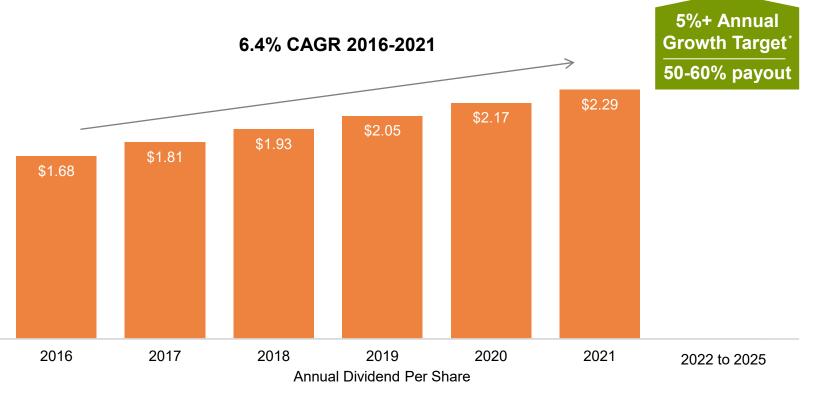


#### Black Hills Corporation.

Note: information as of Sept. 30, 2021

### **Strong Dividend Track Record**

51 Consecutive Years of Annual Increases and 79 Consecutive Years Paid



\* Future dividends subject to board approval; on Oct. 26, the board approved an increase of 5.3% in the quarterly dividend

# **Investment Highlights by the Numbers**

### **Pure-Play Utility**

**97% >>>** 

Assets utility-owned or contracted to our regulated utilities

# 

Electric

Natural Gas

Balanced operating income mix with complementary seasonality

**Strong Outlook** 

5% to 7%

Long-term EPS growth target 2023-2025 CAGR off 2022 base



Annual dividend growth <sup>1</sup> 3.5% yield as of Nov. 4, 2021 51 consecutive years of increase

### Sustainability

# **1.0 TCIR**<sup>2</sup>

Safety culture with results better than industry average

**70% II. 50%** Natural Gas

GHG emissions intensity reduction goals <sup>3</sup>

## 10 of 11 🚢

Independent directors and 4 diverse directors

Note: based on information as of Dec. 31, 2020; Electric businesses include Electric Utilities, Power Generation and Mining

<sup>1</sup> Future dividends subject to board approval

<sup>2</sup> Total case incident rate is defined as the average number of work-related injuries incurred per 200,000 hours worked during a one-year period (2019 utility industry average of 2.2)

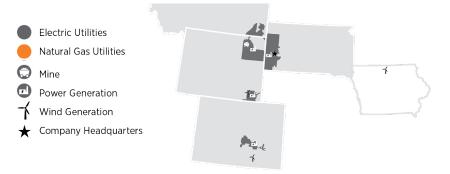
<sup>3</sup> Reduction goals of 70% by 2040 for electric operations and 50% by 2035 for gas utilities off a 2005 baseline



- Business Overview
- Regulatory
- Capital Investment
- Environment, Social and Governance
- Other Financial Information, Non-GAAP information and reconciliations
- Earnings Guidance Assumptions
- Strategic Objectives, Values & Mission

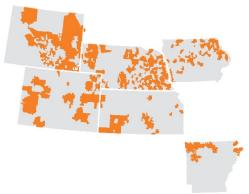
# **Operations Overview**

### **Electric Utilities, Power Generation & Mining\***



- Three electric utilities which generate, transmit and distribute electricity to approximately 216,000 customers in CO, SD, WY and MT
- 1.4 gigawatts\*\* of generation and 8,892 miles of transmission and distribution
  - Five power generation facilities owned by utilities and serving utility customers (992 megawatts)
  - Three power generation facilities delivering capacity and energy under longterm contracts to utility affiliates (423 megawatts\*\*)
  - Efficient mine-mouth generation in WY fueled by low-sulfur Powder River Basin coal (49-year supply of reserves at current production); mine production contracted to on site generation
- East-West interconnection in SD optimizes off-system sale of power and improves system reliability (1 of only 7 east-west interconnections in U.S.)

### **Natural Gas Utilities\***



- 7 natural gas utilities<sup>^</sup> which distribute natural gas to approximately 1,083,000 customers in AR, CO, IA, KS, NE and WY
- 4,774 miles of intrastate gas transmission pipelines and 41,838 miles of gas distribution mains and service lines
- Seven natural gas storage facilities in AR, CO and WY with 16.5 Bcf of underground gas storage working capacity
- 52,000 customers served through Choice Gas Program (unbundled natural gas supply)
  - \* Information from 2020 Form 10-K Annual Report Filing as of Dec. 31, 2020
  - \*\* Includes 49.9% third party ownership of Black Hills Colorado IPP reported as noncontrolling interest
  - ^ Excludes minor entities and Shoshone pipeline

## **Operational Excellence**

### 🔺 Safety-Focused Team

OSHA awarded coveted VPP Star Status, its highest worksite safety status, to Cheyenne Prairie Generating Station



Cheyenne Prairie Generating Station team members proudly display the VPP (Voluntary Protection Program) Star Status banner. Achieving VPP Star Status requires a rigorous, multiyear audit and approval process to be recognized as exemplary leaders in safety. This includes demonstrating a clear focus on both prevention of hazards and continuous improvement of safety and health management systems.

### **Age Nositive Customer Experience**

- Black Hills' natural gas utility in South Region achieved second overall JD Power ranking, top Safety and Billing & Payment rankings and highest increase in overall satisfaction year-over-year
- Net promoter score improvement; 64 year-to-date versus 42 in 2017

### >>>> Industry-Leading Reliability

All three electric utilities achieved SAIDI outage results better than 55 minutes in 2020 (top-quartile)

#### EEI 2020 Overall System SAIDI (Excluding Major Events)\*



Source: 2020 EEI Reliability Survey based on rankings for SAIDI, or System Average Interruption Duration Index





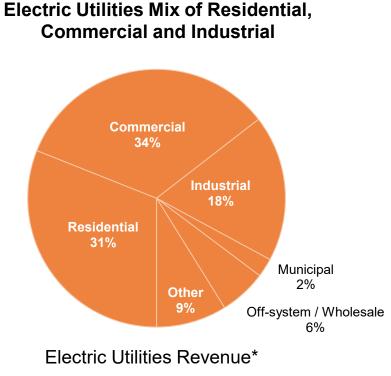
Achiever's 50 Most Engaged Workplaces® (second consecutive year)

Veteran-Friendly Employer of the Year (2021 Wyoming Safety and Workforce Summit)

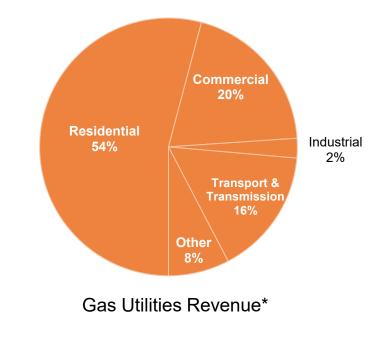
#### Strong employee engagement survey scores in 2021

particularly in safety, values and management effectiveness (Third-party anonymous survey as compared to peers)

### **Diverse Mix of Customer Class**



Gas Utilities Primarily Residential and Commercial



\* Information from 2020 10-K filing for year ending Dec. 31, 2020

# **Integrated Electric Utility**

### **Power Generation and Mining**

- 992 MW of utility-owned generation capacity
- 423 MW of generation capacity owned by Power Generation; 335 MW contracted to Electric Utilities

### **Gillette Energy Complex**

- 745 megawatts of mine-mouth generation on site (partially owned by third parties)
- > Efficient coal delivery under life of plant contracts
  - Fixed price plus escalators serving 450 MW
  - Cost Plus Return serving 295 MW

(See mining contracts summary for more detail)

### **Cheyenne Prairie**

- Combined- Cycle Gas-Fired Plants
   95 MW 2014 (100% owned: 58% SDE / 42% WYE)
- Gas-fired Combustion Turbine
  - 37 MW 2014 (100% owned by WYE)

### **Pueblo Airport Generating Station\***

- Combined- Cycle Gas-Fired Plants
  - Two 100 MW Plants 2012 (50.1%\* owned by Power Generation with 20-yr PPA to COE)
- Simple Cycle Gas-Fired Plants
  - Two 90 MW plants 2011 (100% owned by COE)
- Gas-Fired Combustion Turbine
  - 40 MW 2016 (100% owned by COE)

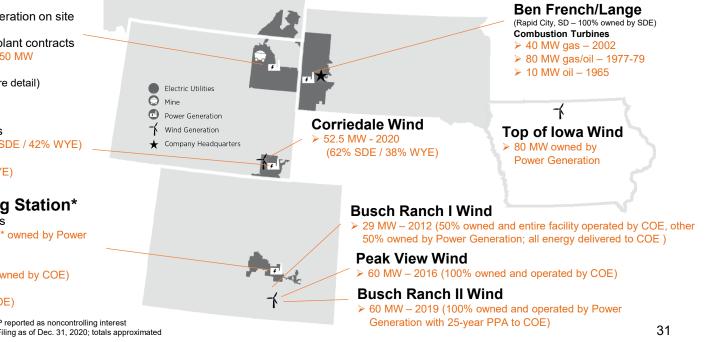
\* 49.9% third party ownership of Black Hills Colorado IPP reported as noncontrolling interest Note: information from 2020 Form 10-K Annual Report Filing as of Dec. 31, 2020; totals approximated

### **Transmission Network**

1,872 miles of electric transmission in SD, WY and CO

### **Distribution Systems**

 7,020 miles of electric distribution in SD, WY and CO



# Full Service Natural Gas Utility

### **Gas Supply**

- Diverse procurement sources and hedging programs
- 560 miles of gathering lines

### **Storage and Transmission**

- 4,800 miles of intrastate transmission
- 49,000 horsepower of compression
- 7 natural gas storage sites in AR, CO and WY with over 53 million Mcf total capacity
- 149 million Dth natural gas transported in 2020

### Distribution

- 30,000-mile natural gas distribution system
- 1.1 million customers with 12.000 miles of service lines
- 98 million Dth natural gas distributed to customers in 2020

Distribution pipelines deliver natural gas to residential and commercial customers



Extensive transmission network transports natural gas to distribution pipelines





7 underground storage sites in

natural gas delivery and more

three states provide reliable

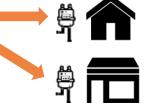
stable pricing during peak

Storage Injections and withdrawals meet

system demands

demand periods





**Diversity of customer** location and type reduces business risk

Third-party sources deliver natural gas into Black Hills' system



support storage and transmission

**Compression stations** 

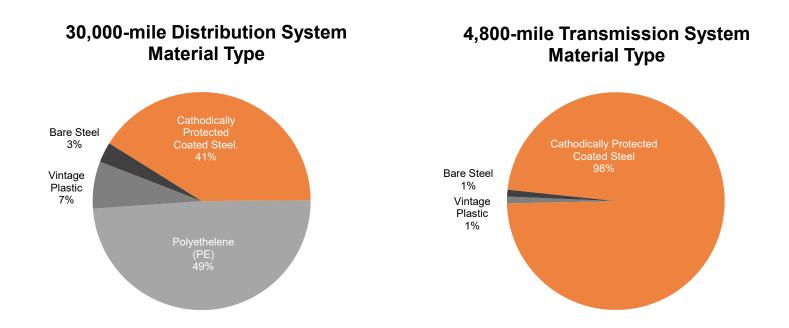


Variety of procurement sources and hedging programs provide reliable natural gas delivery and improve stability of price

**Black Hills-owned** compression, transmission and storage delivers value through operational flexibility and provides diverse opportunities for growth

### **Natural Gas Infrastructure**

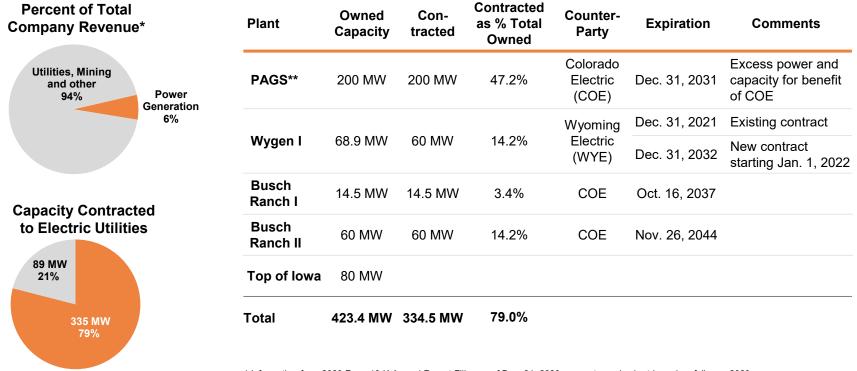
**Risk-Assessed Replacement of At-risk Materials** 



System miles from 2020 Form 10-K Annual Report Filing as of Dec. 31, 2020 Material type information as of Dec. 31, 2019, from 2020 filing with Pipeline Hazardous Materials Safety Administration

### **Power Generation Contracts**

Capacity Primarily Serves Black Hills' Electric Utilities



\* Information from 2020 Form 10-K Annual Report Filing as of Dec. 31, 2020; percentages in chart based on full-year 2020 revenue \*\* A third party owns a 49.9% non-operating ownership of Colorado IPP (PAGS) which is reported as noncontrolling interest

Black Hills Corporation.

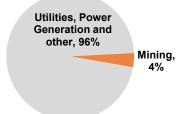
Contracted

Uncontracted

# **Mining Contracts**

### 93% of Production Serves Mine-Mouth Generation

### Percent of Total Company Revenue\*



- Nearly half of production sold under contracts priced based on actual mining costs plus a return on mine capital investments; price adjusted annually to include actual mining expenses plus return on capital equal to A-rated utility bonds plus 400 bps with 100% equity capital structure (new Wygen I contract in 2022 will increase share to ~60% of production under this recovery method)
- More than half (~40% share in 2022) of production under contract with price escalators using published indices



Plant	2021F Production (millions of tons)	Pricing	Price Reopener or Adjustment	Expiration	Contract Quantity
Wyodak Plant (80% owned by PacifiCorp)	1.6	Fixed w/ escalators	n/a	Dec. 2022	All plant usage
Wygon	0.5	Fixed w/ escalators	n/a	Dec. 2021	All plant usage
Wygen I	0.5	Cost plus return	Jan. 1, 2022	Dec. 2032	All plant usage
Wygen II	0.5	Cost plus return	Annual True-Up	Life of plant	All plant usage
Wygen III	0.6	Cost plus return	Annual True-Up	Life of plant	All plant usage
Neil Simpson II	0.5	Cost plus return	Annual True-Up	Life of plant	All plant usage
Other sales (truck)	0.3	Fixed	1-4 years	1-4 years	Various
Total	3.9				

**Production Contracted** 

\* Based on full-year revenue as of Dec. 31, 2020

Note differences in total due to rounding; information from 2020 Form 10-K Annual Report Filing as of Dec. 31, 2020, and new Wygen I contract to begin Jan. 1, 2022

## Regulatory



The flags of all eight states we proudly serve fly at Horizon Point, company headquarters in Rapid City, SD

# **Optimizing Regulatory Recovery**

Electric Utilities	Environmental Cost	DSM/ Energy Efficiency	Transmission Expense	Fuel Cost	Transmission Cap-Ex	Purchased Power
South Dakota Electric (SD)	<b>√</b> 1		$\checkmark$	$\checkmark$	✓ 1	$\checkmark$
South Dakota Electric (WY)		$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$
South Dakota Electric (FERC)					$\checkmark$	
Wyoming Electric		$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$
Colorado Electric		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$

Gas Utilities	DSM/ Energy Efficiency	Integrity Additions	Bad Debt	Weather Normal	Pension Recovery	Fuel Cost	Revenue Decoupling	Fixed Cost Recovery <sup>2</sup>
Arkansas Gas	$\checkmark$	$\checkmark$		$\checkmark$		$\checkmark$	$\checkmark$	39%
Colorado Gas	$\checkmark$					$\checkmark$		47%
Colorado Gas Dist.	$\checkmark$					$\checkmark$		36%
Iowa Gas	$\checkmark$	$\checkmark$				$\checkmark$		70%
Kansas Gas		$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		64%
Nebraska Gas		$\checkmark$	$\checkmark$			$\checkmark$		70%
Rocky Mountain Natural Gas <sup>3</sup>		$\checkmark$						
Wyoming Gas	$\checkmark$	$\checkmark$				$\checkmark$		53%

Commission approved cost adjustment

1 South Dakota cost adjustments for environmental and transmission capex included in rate moratorium; applies only to non-FERC jurisdictional assets

2 Fixed cost recovery listed for residential customers is as of last rate base review

3 RMNG, an intrastate transmission pipeline, provides natural gas transmission and wholesale services, has an SSIR recovery mechanism; other cost recovery mechanisms are not applicable to RMNG

### **Estimated Rate Base by State and Segment**

	2016	2017	2018	2019	2020
Colorado					\$639
South Dakota (all jurisdictions)					886
Wyoming					429
Total Electric Utilities	\$1,570	\$1,650	\$1,706	\$1,747	\$1,954
Arkansas					554
Colorado					474
Iowa					251
Kansas					212
Nebraska					585
Wyoming					387
Total Gas Utilities	\$1,620	\$1,700	\$1,851	\$2,180	\$2,464
Total Utilities	\$3,190	\$3,350	\$3,557	\$3,927	\$4,418

Note: estimated rate base at year-end calculated using state specific requirements and includes value of rate base recovered through riders

### Last Approved Utility Rate Review Results by Jurisdiction

					Authonzeu
Jurisdiction	Utility	Effective Date	Return on Equity	Capital Structure	Rate Base (in millions)
Arkansas	Arkansas Gas	Oct. 2018	9.61%	50.9% debt / 49.1% equity	\$451.5
Colorado	Colorado Electric	Jan. 2017	9.37%	47.61% debt / 52.39% equity	\$597.5
Colorado	Colorado Gas	July 2020	9.20%	49.85% debt / 50.15% equity	\$68.3
Colorado	Colorado Gas Dist	July 2020	9.20%	49.85% debt / 50.15% equity	\$162.9
Colorado	RMNG	June 2018	9.90%	53.4% debt / 46.6% equity	\$118.7
Iowa	Iowa Gas	Feb. 2011	Global Settlement	Global Settlement	\$109.2
Kansas	Kansas Gas	Jan. 2015	Global Settlement	Global Settlement	\$127.9
Nebraska	Nebraska Gas	March 2021	9.50%	50% debt / 50% equity	\$504.2
South Dakota	South Dakota Electric	Oct. 2014	Global Settlement	Global Settlement	\$543.9
Wyoming	South Dakota Electric	Oct. 2014	9.90%	46.68% debt / 53.32% equity	\$46.8
Wyoming	Wyoming Electric	Oct. 2014	9.90%	46% debt / 54% equity	\$376.8
Wyoming	Wyoming Gas	Mar. 2020	9.40%	49.77% debt / 50.23% equity	\$354.4

Note: Information from last approved rate review in each jurisdiction

\* Includes amounts to serve non-jurisdictional and agriculture customers

Authorized

### **Capital Investment for Customer Needs**

Up early at the Natural Bridge Pipeline construction in central Wyoming in 2019

## **Long-term Approach to Capital Investment**

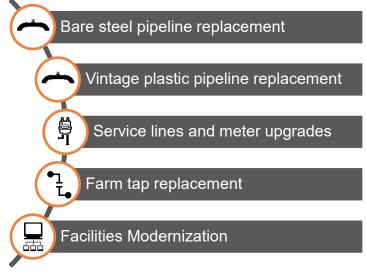
Risk-prioritized Programs Focused on Safety and System Integrity

#### **Electric Utilities**



Replacing aging infrastructure to harden and modernize systems

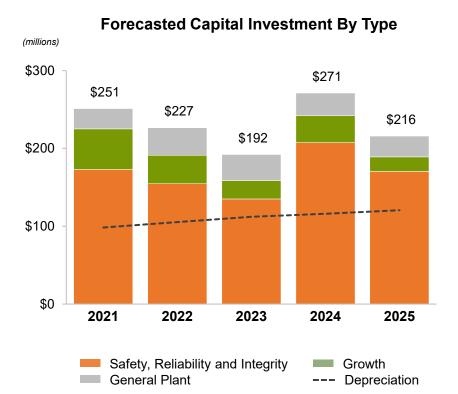
### **Natural Gas Utilities**

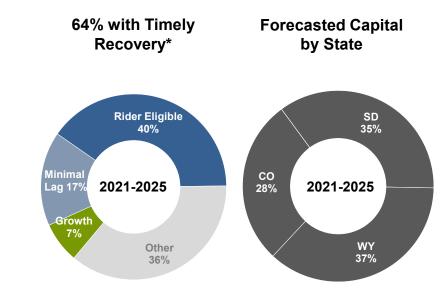


Replacing at-risk materials and modernizing to maintain and enhance system integrity

### **Electric Utilities Capital Investment**

Five-year Forecast of \$1.2+ Billion Focused on Safety, System Integrity and Growth





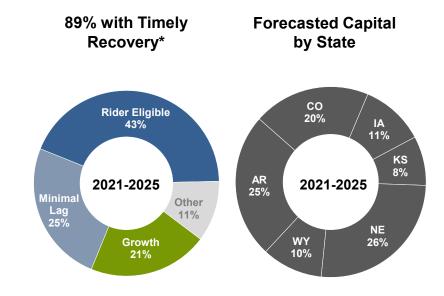
\* Growth Capital - generates immediate revenue upon customer connections Minimal Lag Capital – capital expenditures with regulatory lag of less than one year or incurred during expected regulatory test periods Rider Eligible Capital - capital expenditures recovered through state specific tariffs or

FIRC formula rates and meets Minimal Lag Capital definition

### **Natural Gas Utilities Capital Investment**

Five-year Forecast of \$1.9+ Billion Focused on Safety, System Integrity and Growth





\* Growth Capital - generates immediate revenue upon customer connections Minimal Lag Capital – capital expenditures with regulatory lag of less than one year or incurred during expected regulatory test periods Rider Eligible Capital - capital expenditures recovered through state specific tariffs and meets Minimal Lag Capital definition

Black Hills Corporation.

### **Capital Investment by Segment and Recovery**

(in millions)	2021F	2022F	2023F	2024F	2025F	2021-2025F
Minimal Lag Capital - Electric Utilities <sup>1</sup>	\$34	\$25	\$28	\$19	\$84	\$190
Rider Eligible Capital - Electric Utilities <sup>2</sup>	111	89	58	140	67	465
Growth Capital - Electric Utilities <sup>3</sup>	17	17	17	15	15	83
Other	89	95	89	97	50	420
Electric Utilities	\$251	\$227	\$192	\$271	\$216	\$1,157
Minimal Lag Capital - Gas Utilities <sup>1</sup>	86	79	95	113	94	\$466
Rider Eligible Capital - Gas Utilities <sup>2</sup>	165	181	166	156	149	817
Growth Capital - Gas Utilities <sup>3</sup>	78	68	99	74	73	392
Other	64	35	24	43	33	199
Gas Utilities	\$393	\$363	\$383	\$386	\$349	\$1,874
Total Utilities	\$644	\$590	\$576	\$657	\$565	\$3,031
Power Generation	14	7	6	4	7	38
Mining	9	5	6	10	8	38
Corporate	12	9	12	13	13	59
Total Black Hills Base Forecast	\$678	\$611	\$600	\$684	\$593	\$3,166
<ul> <li>Incremental Projects</li> </ul>					~60	~60
Total Black Hills Forecast	<b>\$678</b>	<b>\$611</b>	\$600	<b>\$684</b>	\$653	\$3,226

Incremental projects being evaluated for timing, cost and other factors

<sup>1</sup> Minimal Lag Capital - investment with regulatory lag of less than one year or incurred during expected regulatory test periods

<sup>2</sup> Rider Eligible Capital - capital expenditures recovered through state specific tariffs or FERC formula rates and meets minimal lag capital definition

<sup>3</sup> Growth Capital - generates immediate revenue on customer connections

Note: Some totals may differ due to rounding

# **Regulated Utility Capital Investment by Type**

(in millions)

	2021F	2022F	2023F	2024F	2025F	2021-2025F
Safety, Reliability and Integrity <sup>1</sup>	\$173	\$155	\$135	\$208	\$170	\$841
Growth <sup>2</sup>	52	37	23	34	19	166
General Plant	26	35	34	29	27	151
Electric Utilities	\$251	\$227	\$192	\$271	\$216	\$1,157
Safety, Reliability and Integrity <sup>1</sup>	277	263	248	273	244	1,304
Growth <sup>2</sup>	78	68	99	74	73	392
General Plant	38	33	36	40	32	178
Gas Utilities	393	363	383	386	349	\$1,874
Total Utilities	\$644	\$590	\$576	\$657	\$565	\$3,031

Incremental projects being evaluated for timing, cost and other factors

<sup>1</sup> Safety, Reliability and Integrity Capital - capital expenditures related to improving or maintaining system integrity

<sup>2</sup> Growth Capital - generates immediate revenue on customer connections

Note: Some totals may differ due to rounding

Black Hills Corporation.

### **Environmental, Social and Governance**



With the completion of the Corriedale Wind Energy Project, shown here, Black Hills Corp. now owns and operates 281 megawatts of renewable wind generation.

### **Sustainable ESG Profile**

### Environmental (

- 88% coal-free total revenue\*
- Reducing GHG emissions intensity 40% by 2030 and 70% by 2040 for electric operations and 50% by 2035 for gas utilities
  - > Adding renewables resources
  - Replacing aging and at-risk materials
  - Supporting research, including emissions reducing options such as hydrogen
  - Reducing methane emissions beyond requirements

Social

- Safety culture
- Supporting community development
- Donations and volunteerism
- Diversity and inclusion programs, including commitment to multiple EEI diversity goals
- Highly engaged team
- Continuous improvement



- Independent, diverse and experienced directors
- Stock ownership requirement and compensation philosophy
- Well-established succession planning process with Board engagement
- ESG board oversight

<sup>\*</sup> Revenue as a percent of total company revenue as of Dec. 31, 2020

### **Supporting Emissions-Reduction Technologies**



Evaluating feasibility of hydrogen use and production via natural gas generation plants

- Blue hydrogen: natural gas generator with carbon capture
- Green hydrogen: natural gas generator fed with renewable energy and water
- Study engineering modifications required for a General Electric LM6000 combustion turbine generator to accommodate a blended fuel mix of hydrogen and pipeline natural gas.
- Partnering with GE, Black and Veatch, and Tallgrass Energy; Wyoming Energy Authority awarded the project to Black Hills' natural gas generation
- Study to take place Q4 2021 Q3 2022



Pilot project to develop carbon capture, utilization and storage (CCUS) to reduce emissions for coal generation plants

- CCUS project to be installed on coal-fired power plant at Black Hills' Gillette Energy Complex
- Partnering with Sustainable Energy Solutions, Sargent Lundy and Denbury Resources
- Wyoming Energy Authority to make final project proposal selection in early 2022

New Venture Capital Fund to support ESG efforts in natural gas utilities

**Clean Energy Ventures** 

Investment

- Fund will concentrate on sustainability, reliability, and resilience imperatives for natural gas utility sector
- Focus on early-stage ESG investments in decarbonization, renewable natural gas, hydrogen and other clean energy solutions.



Battery Research Collaboration

Reviewing potential to join NSF IUCRC Center for Solid-State Energy Storage consortium

 Collaboration between several universities, National Science Foundation and industry to develop solid-state battery technologies

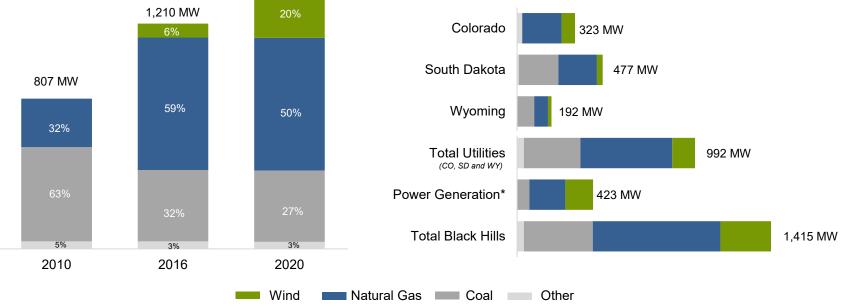
### **Responsibly Integrating Renewable Energy**

#### 1.415 MW 1,210 MW 20% Colorado South Dakota 807 MW 59% Wyoming 50% 32% **Total Utilities** (CO, SD and WY) Power Generation\* 27% **Total Black Hills** 5% 3% 3% 2016 2010 2020

**Total Electric Generation Capacity \*** 

#### **Current Capacity Mix \***

(Dec. 31, 2020)



\* Total Black Hills ownership comprised of utility-owned capacity and capacity owned by Power Generation segment, which includes 49.9 percent ownership in Colorado IPP by a third party representing approximately 100 megawatts; excludes power purchase agreements from third parties

# **Renewable Ready Subscription Program**

Responsibly Added Renewable Resources for South Dakota and Wyoming

#### **Innovative Solution to Benefit Customers**

- Subscription-based program provides access to renewable energy while keeping larger customers connected to Black Hills' systems
- Utility scale provides more attractive economics than distributed renewable projects
- Initial 40 megawatts expanded to 52.5 megawatts on strong customer demand

#### **Program Supplied by Corriedale Wind Project**

- 52.5-megawatt wind farm placed in service in December 2020 in Wyoming
  - Jointly-owned asset of South Dakota and Wyoming electric utilities
  - Added "power-up" technology to improve efficiency



52.5-Megawatt Corriedale Wind Energy Project near Cheyenne, Wyoming

### **Renewable Advantage**

Responsibly Expanding Renewable Resources in Colorado

#### **Supporting Emissions Reduction Goals**

- Responsibly add renewable energy resources for the benefit of customers and communities
- Request for proposals for up to 200 megawatts of cost-effective, utility-scale renewable resources including wind, solar or battery storage to be in service by year-end 2023

#### Strong Bid Response with Low Energy Costs

- > 200-megawatt solar project to be constructed in Pueblo County, Colorado, is projected to:
  - Save customers \$66 million over 15 years
  - Provide \$178 million in direct and indirect economic benefits through state and local taxes, federal taxes
  - Increase Colorado renewable energy mix above 50% and significantly reduce carbon emissions in Colorado by approximately 70% since



# **Social Responsibility**

#### Safety Focus

#### Dedicated "Ready" Safety Culture

- TCIR better than industry average and 47% improved since 2014
- OSHA Voluntary Protection Program Star Status at both Cheyenne Prairie Generating Station *and* Pueblo Airport Generating Station
- Strong safety culture including trainings and stop work authority
- Crisis response full-scale mock drills and response plans
  - ▲ Total Case Incident Rate\*



### **Great Workplace**

Engaged and Inclusive

- Achievers 50 Most Engaged Workplaces (2019 and 2020)
- InHersight's 20 Best Utility Companies to Work For (2019)
- Diversity and inclusion programs
  - Aspire employee resource group for women
  - Veteran's engagement team (VET)
  - Multicultural Team for racially/ethnically diverse employees
  - New Connections resource group for new employees
- Support of the Guard and Reserve (ESGR) supporting civilian employment of national guard members
- Department of Labor's Gold Medallion Award for veteran employment (2020)

### **Community Support**

Developing Thriving Local Economies

- \$1.38 billion direct economic impact\*\*
- Local economic development, community sponsorships
- > Culture of encouraging volunteerism
- > Black Hills Cares energy assistance
- Employee United Way contributions
- Donations to local nonprofits responding to COVID-19 needs
- Tree giveaway programs



In 2020, charitable support for our communities totaled \$5.6 million, including \$628,000 by employees to 50 United Way organizations across our states

\* TCIR is defined as the average number of work-related injuries incurred per 200,000 hours worked during a one-year period (represents approximately 100 workers) \*\* 2020 estimated direct economic impact includes franchise fees, wages and benefits, property and other taxes, payments to suppliers, and other community impact

#### **Black Hills Corporation**.

### **Pipeline Safety Leadership**

Focused on the Safety of Our Co-workers, Customers and Communities

#### Black Hills' comprehensive, systematic effort at forefront of industry-wide goal of zero incidents

- Implementing Pipeline Safety Management System framework
- Sharing knowledge through industry leadership roles
- > Enhancing emergency response and training
- > Investing in technologies such as digital mapping and data collection, artificial intelligence and analytics







### Governance

### Diverse, Experienced Oversight and Alignment of Stakeholder Interests

#### **Board Composition**

- 36% of board members are gender or ethnically diverse
- Average Board tenure of 5.5 years
- 10 of 11 directors are independent
- Independent board chair
- Diverse experience across multiple industries and sectors

#### **Corporate Governance**

- Plurality plus voting policy
- Annual board and committee evaluations
- All board committees have authority to retain independent advisors paid for by company
- Code of Business Conduct applies to all employees and Board of Directors
- Code of Ethics for financial officers
- Hedging and pledging company stock prohibited
- Mandatory retirement age for directors
- Board engagement in succession planning process

### **Compensation Policies**

- Maintain robust stock ownership guidelines for directors and executives
- Annual advisory vote on executive compensation
- Board authority to claw back incentive compensation
- Compensation philosophy aligns compensation practices with stakeholder interests

### **Other Information**

The expertise and dedication of our electric line workers keeps our service among the most reliable in the country.

### **Income Statement**

(in millions, except earnings per share)	Third C	Quart	er	Year to Date			
	2020		2021		2020		2021
Revenue	\$ 346.6	\$	380.6	\$	1,210.6	\$	1,386.6
Gross margin* (non-GAAP)	274.9		286.5		879.4		890.9
Operations and maintenance expense	(136.3)		(137.5)		(407.6)		(420.6)
Depreciation, depletion and amortization	(56.3)		(59.2)		(169.4)		(174.9)
Operating income	82.2		89.9		302.4		295.5
Interest expense, net	(36.0)		(38.0)		(107.0)		(113.8)
Impairment of investment	-		-		(6.9)		-
Other income (expense), net	(1.2)		1.6		(0.7)		1.6
Income before taxes	45.0		53.5		187.8		183.3
Income tax (expense)	(4.7)		(5.3)		(25.5)		(6.3)
Net income before non-controlling interest	\$ 40.3	\$	48.2	\$	162.3	\$	176.9
Net income attributable to non-controlling interest	(4.1)		(4.1)		(11.8)		(11.3)
Net income available to common stock	\$ 36.3	\$	44.1	\$	150.4	\$	165.6
Non-GAAP adjustments	-				5.3		-
Net income available to common stock, as adjusted *	\$ 36.3	\$	44.1	\$	155.7	\$	165.6
EPS - Net income available for common stock	\$ 0.58	\$	0.70	\$	2.41	\$	2.63
EPS - Net income available for common stock, as adjusted *	\$ 0.58	\$	0.70	\$	2.50	\$	2.63
Diluted shares outstanding	62.6		63.4		62.4		63.0
EBITDA, as adjusted*	\$ 137.4	\$	150.6	\$	471.1	\$	472.0

\* Non-GAAP measure; defined and/or reconciled to GAAP on slides 57 through 60

## **Capital Structure**

(\$ in millions)

	Sep-20	Dec-20	Mar-21	Jun-21	Sep-21
Capitalization					
Short-term Debt	\$ 94 \$	\$ 243 \$	823 \$	837 \$	333
Long-term Debt	3,527	3,528	3,529	3,530	4,126
Total Debt	3,621	3,771	4,352	4,367	4,458
Equity*	2,519	2,561	2,625	2,659	2,698
Total Capitalization	\$ 6,140 \$	\$ 6,332 \$	6,977 \$	7,026 \$	7,156
Net Debt to Net Capitalization					
Debt	\$ 3,621 \$	\$ 3,771 \$	4,352 \$	4,367 \$	4,458
Cash and Cash Equivalents	(7)	(6)	(13)	(1)	(10)
Net Debt	3,614	3,764	4,339	4,366	4,448
Net Capitalization	\$ 6,133	\$ 6,326 \$	6,963 \$	7,025 \$	7,145
Debt to Capitalization	59.0%	59.5%	62.4%	62.2%	62.3%
Net Debt to Capitalization (Net of Cash)	58.9%	59.5%	62.3%	62.1%	62.2%
Long-term Debt to Total Debt	97.4%	93.6%	81.1%	80.8%	92.5%

\* Excludes noncontrolling interest

Black Hills Corporation.

### **Non-GAAP Financial Measures**

#### Net Income Available for Common Stock and EPS, as adjusted

We have provided non-GAAP earnings data reflecting adjustments for special items as specified in the GAAP to non-GAAP adjustment reconciliation table in this presentation. Operating Income (loss), as adjusted, Income (loss) from continuing operations, as adjusted, and Net income (loss), as adjusted, are defined as Segment Revenue, Operating Income (loss), Income (loss) from continuing operations and Net income (loss), adjusted for expenses, gains and losses that the company believes do not reflect the company's core operating performance. The company believes that non-GAAP financial measures are useful to investors because the items excluded are not indicative of the company's continuing operating results. The company's management uses these non-GAAP financial measures as an indicator for evaluating current periods and planning and forecasting future periods.

#### Earnings per share, as adjusted and earnings from continuing operations, per share, as adjusted

Earnings per share from continuing operations available for common stock, as adjusted, and earnings from continuing operations, per share, as adjusted, are Non-GAAP financial measures. Earnings per share, as adjusted, and earnings from continuing operations available for common stock, per share, as adjusted, are defined as GAAP Earnings per share and GAAP earnings from continuing operations, adjusted for expenses, gains and losses that the Company believes do not reflect the Company's core operating performance. Examples of these types of adjustments may include unique one-time non-budgeted events, impairment of assets, acquisition and disposition costs, and other adjustments noted in the earnings reconciliation tables in this presentation. The Company is not able to provide a forward-looking quantitative GAAP to Non-GAAP reconciliation for this financial measure because we do not know the unplanned or unique events that may occur later during the year.

#### Limitations on the Use of Non-GAAP Measures

Non-GAAP measures have limitations as analytical tools and should not be considered in isolation or as a substitute for analysis of our results as reported under GAAP. Our presentation of these non-GAAP financial measures should not be construed as an inference that our future results will not be affected by unusual, non-routine, or non-recurring items.

Non-GAAP measures should be used in addition to and in conjunction with results presented in accordance with GAAP. Non-GAAP measures should not be considered as an alternative to net income, operating income or any other operating performance measure prescribed by GAAP, nor should these measures be relied upon to the exclusion of GAAP financial measures. Our non-GAAP measures reflect an additional way of viewing our operations that we believe, when viewed with our GAAP results and the reconciliation to the corresponding GAAP financial measures, provide a more complete understanding of factors and trends affecting our business than could be obtained absent this disclosure. Management strongly encourages investors to review our financial information in its entirety and not rely on a single financial measure.

### **Non-GAAP Financial Measures**

	Earnings, as adjusted (in millions)						Earnings Per Share, as adjusted					
	2016	2017	2018	2019	2020	2	016	2017	2018	2019	2020	
Net income (loss) available for common stock (GAAP)	\$ 73.0	\$ 177.0	\$ 258.4	\$ 199.3	\$ 227.6	\$	1.37	\$ 3.21	\$ 4.66	\$ 3.28	\$ 3.65	
Loss from discontinued operations (GAAP)	64.2	17.1	6.9	-	-		1.20	0.31	0.12	-	-	
Net income from continuing operations available for common stock (GAAP)	137.1	194.1	265.3	199.3	227.6		2.57	3.52	4.78	3.28	3.65	
Adjustments, after tax												
Acquisition / integration costs	29.7	2.8	-	-	-		0.56	0.05	-	-	-	
Tax reform and other tax items	-	(11.7)	4.0	-	-		-	(0.21)	0.07	-	-	
Legal restructuring - income tax benefit	-	-	(72.8)	-	-		-	-	(1.31)	-	-	
Impairment of investment	-	-	-	15.2	5.3		-	-	-	0.25	0.08	
Rounding	0.1	0.1	-	-	-		-	-	-	-	-	
Total Non-GAAP adjustments	29.8	(8.8)	(68.8)	15.2	5.3		0.56	(0.16)	(1.24)	0.25	0.08	
Net income from continuing operations available for common stock, as adjusted (Non-GAAP)	\$ 166.9	\$ 185.3	\$ 196.5	\$ 214.5	\$ 232.9	\$	3.13	\$ 3.36	\$ 3.54	\$ 3.53	\$ 3.73	

### **Non-GAAP Financial Measures**

### EBITDA

	Th	ree Months	Ende	d Sept. 30	Nir	ne Months E	l Sept, 30	
(in thousands)	2020 2021			2021	2020 2021			
Net income	\$	40,349	\$	48,162	\$	162,267	\$	176,936
Depreciation, depletion and amortization		56,348		59,159		169,413		174,871
Interest expense, net		36,041		38,018		107,039		113,820
Income tax expense (benefit)		4,651		5,253		25,484		6,333
EBITDA	\$	137,389	\$	150,592	\$	464,203	\$	471,960
Adjustments for unique items: Impairment of investment		_		_		6,859		_
EBITDA, as adjusted	\$	137,389	\$	150,592	\$	471,062	\$	471,960

# **2021 Earnings Guidance Assumptions**

2021 EPS available for common stock is expected to be in the range of \$3.85 to \$4.00, based on the following assumptions, as listed on Nov. 3:

- Normal weather conditions within our utility service territories including temperatures, precipitation levels and wind conditions for the remainder of the year
- Normal operations and weather conditions for planned construction, maintenance and/or capital investment projects for the remainder of the year
- Completion of utility regulatory dockets
- No significant unplanned outages at any of our generating facilities other than Wygen I \*
- Production tax credits of \$20 million associated with wind generation assets
- Equity issuance of \$100 million to \$120 million through the at-the-market equity offering program in 2021
- Capital investment of \$678 million in 2021
- No material net impact from COVID-19
- Constructive regulatory outcomes related to recovery of incremental Winter Storm Uri costs

<sup>\*</sup> In September, the Wygen I power plant experienced an unplanned outage. The outage had a \$2.3 million negative impact to operating income in the third quarter and is expected to negatively impact fourth quarter operating income by approximately \$5 million.

# **2022 Earnings Guidance Assumptions**

2022 EPS available for common stock is expected to be in the range of \$3.95 to \$4.15, based on the following assumptions, as listed on Nov. 3:

- Normal weather conditions within our utility service territories including temperatures, precipitation levels and wind conditions
- Normal operations and weather conditions for planned construction, maintenance and/or capital investment projects
- Completion of utility regulatory dockets
- No significant unplanned outages at any of our generating facilities
- Adjusted contract price for Wygen I power purchase agreement beginning Jan. 1, 2022
- Production tax credits of \$20 million associated with wind generation assets
- Capital investment of \$678 million in 2021 and \$611 million in 2022
- Equity issuance of \$100 million to \$120 million in 2021 and \$100 million to \$120 million in 2022 through the at-the-market equity offering program
- Constructive regulatory outcomes related to recovery of incremental Winter Storm Uri costs
- No material net impact from COVID-19
- Inflation in line with recent historical trends

# **Strategic Objectives**



### **READY**.

#### Valued Service





Achieve consistent growth that creates value

- Meet growing demand through innovative solutions and customer-focused, cost effective, rate-based utility assets
- Enhance reliability and satisfaction
- Acquire small utility systems within or near existing service territories

Deliver reliable and highly valued products and services

- Invest in infrastructure to maintain safety and reliability of electric and gas systems
- Cost effectively integrate additional renewable resources

Continuously improve to achieve industry-leading results

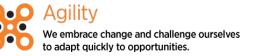
- Achieve top-tier performance in a culture of continuous improvement
- Improve efficiencies through continued deployment of technology

Promote a workplace that inspires individual growth and pride in what we do

- Be the safest company in our industry
- Be one of the best places to work
- Improve the wellness of employees
- Be a workplace of choice for women and minorities

# VisionBe the energy partner of choice.MissionImproving life with energy.

### **Company Values**





### Customer Service

We are committed to providing a superior customer experience every day. Our partnership Our partnerships with shareholders, communities, regulators, customers and each other make us all stronger.

### Communication

Consistent, open and timely communication keeps us focused on our strategy and goals.



#### Integrity

We hold ourselves to the highest standards based on a foundation of unquestionable ethics.

### Respect

We respect each other. Our unique talents and diversity anchor a culture of success.

#### Creating Value

We are committed to creating exceptional value for our shareholders, employees, customers and the communities we serve ... always.



#### Leadership

Leadership is an attitude. Everyone must demonstrate the care and initiative to do things right.



Satety We commit to live and work safely every day.

