2021 Second Quarter Review Aug. 4, 2021



Forward-Looking Statements

COMPANY INFORMATION

Black Hills Corporation

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Jerome E. Nichols Director of Investor Relations 605-721-1171 jerome.nichols@blackhillscorp.com This presentation includes "forward-looking statements" as defined by the Securities and Exchange Commission. We make these forward-looking statements in reliance on the safe harbor protections provided under the Private Securities Litigation Reform Act of 1995. All statements, other than statements of historical facts, included in this presentation that address activities, events or developments that we expect, believe or anticipate will or may occur in the future are forward-looking statements. This includes, without limitations, our 2021 and 2022 earnings guidance and long-term growth targets. These forward-looking statements are based on assumptions which we believe are reasonable based on current expectations and projections about future events and industry conditions and trends affecting our business. However, whether actual results and developments will conform to our expectations and predictions is subject to a number of risks and uncertainties that, among other things, could cause actual results to differ materially from those contained in the forward-looking statements, including without limitation, the risk factors described in Item 1A of Part I of our 2020 Annual Report on Form 10-K and other reports that we file with the SEC from time to time, and the following:

- > The accuracy of our assumptions on which our earnings guidance and growth targets are based;
- Our ability to obtain adequate cost recovery for our utility operations through regulatory proceedings and favorable rulings on periodic applications to recover costs for capital additions, plant retirements and decommissioning, fuel, transmission, purchased power and other operating costs, and the timing in which new rates would go into effect;
- > Our ability to complete our capital program in a cost-effective and timely manner;
- > Our ability to execute on our strategy;
- Our ability to successfully execute our financing plans;
- > Our ability to achieve our greenhouse gas emissions intensity reduction goals;
- > Board of Directors' approval of any future quarterly dividends;
- > The impact of future governmental regulation; and
- > Other factors discussed from time to time in our filings with the SEC.

New factors that could cause actual results to differ materially from those described in forward-looking statements emerge from time-to-time, and it is not possible for us to predict all such factors, or the extent to which any such factor or combination of factors may cause actual results to differ from those contained in any forward-looking statement. We assume no obligation to update publicly any such forward-looking statements, whether as a result of new information, future events or otherwise.

2021 Second Quarter Review



We take a programmatic approach to maintaining, upgrading and replacing critical infrastructure to better serve our customers and communities.

- Strong financial results
- >>> Resilient operational performance
- Regulatory progress



Electric resource planning



Financial Outlook



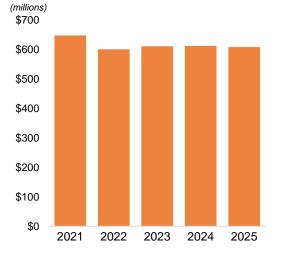
* 2023 to 2025 compound annual growth rate, off 2022 base

Disciplined Growth Plan with Upside



Other Earnings Drivers

\$600+ million annual investment; \$3+ billion 2021-2025

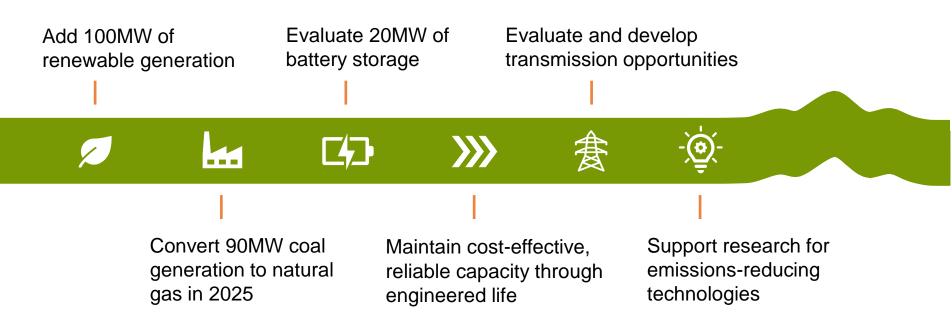


- Electric generation and transmission projects
- Large natural gas pipeline and storage projects
- Additional long-term investment programs
- Investments to comply with safety requirements

- **Pursuing Profitable Growth**
- Data center and technology growth
- Population migration into our territories
- Innovative solutions, products and technologies, including renewables
- Cost discipline and focus on continuous improvement

South Dakota and Wyoming Electric Integrated Resource Plan*

Roadmap to Reliable, Cleaner and Cost-Effective Grid of the Future



* Preferred plan as submitted to South Dakota Public Utilities Commission and Wyoming Public Service Commission

Reducing Emissions

Greenhouse Gas Emissions Intensity Reduction Goals

Electric Operations 40% by 2030* 1. 70% by 2040*

Gas Utilities III. 50% by 2035*



Enhanced ESG Reporting

New and Updated Reporting Coming in August:

- New SASB disclosures
- New NGSI disclosures
- 2020 Corporate Sustainability Report
- 2020 AGA and EEI quantitative reports



Integrated Utility with Strong Growth Outlook



Capital Investment 2021-2025

- Incremental projects likely
- Additional growth opportunities

5% to 7%

Long-term EPS growth target¹

5%+

Annual dividend growth target² 50-60% payout target

- Integrated pure-play utility
- Diversified and complementary electric and gas mix
- Stable, growing and constructive service territories
- Strong financial position and liquidity
- Robust capital plan with timely recovery

¹ 2023 to 2025 compound annual growth rate, off 2022 base ² Future dividends subject to board approval

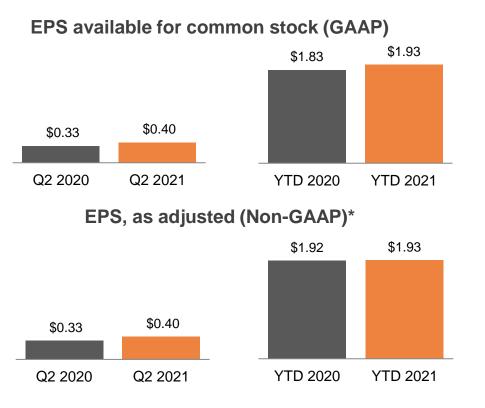
Financial Overview

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Cheyenne Prairie Generating Station is one of the most advanced, reliable and efficient power generation facilities in the country.

Q2 2021 Financial Review

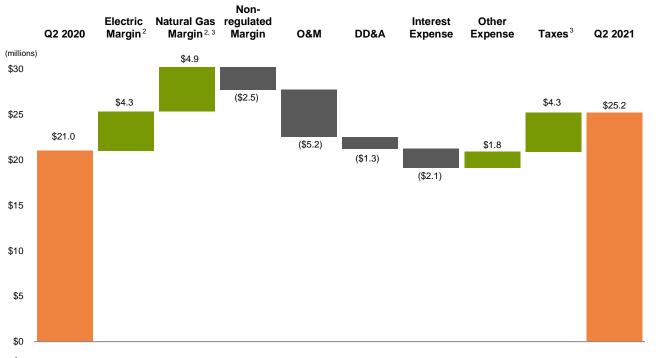


* EPS, as adjusted is a non-GAAP measure which is reconciled to GAAP in the Appendix

- New rates and riders
- Wholesale power margin benefit of \$0.03
- Weather benefit of \$0.01 versus normal and negative impact of (\$0.01) versus Q2 2020
- Higher O&M, DD&A and interest expense

Q2 2021 Earnings Drivers

Change in Net Income Available for Common Stock, as Adjusted¹



¹ Non-GAAP measure; see Income Statement in Appendix

² Includes \$0.6 million negative margin impact for electric and \$0.1 million positive margin impact for gas, net of tax, related to weather

³ In the second quarter of 2021, Nebraska Gas delivered \$2.2 million (after-tax) of TCJA-related bill credits to its customers, which were offset by a reduction in income tax expense and resulted in a minimal impact to Net Income; there was also \$1.9 million of increased flow-through tax benefits related to repairs and certain indirect costs

- New rates and rider recovery
- Wholesale power margin benefit
- Prior year COVID-19 impacts
- Higher employee costs and outside services
- Higher debt balance

Regulatory Activity

Jurisdiction	Filing Date	Annual Revenue Increase	ROE	Debt / Equity	Comments / Status
Colorado Gas Rider Proceeding 20AL-0379G	Sept. 11, 2020	n/a	n/a	n/a	Approved; final order received July 6
Colorado Gas Proceeding 21AL-0236G	June 1, 2021	\$14.6 million *	9.95% *	49.74% / 50.26% *	Seeking new rates in Q1 2022
Iowa Gas Docket RPU-2021-002	June 1, 2021	\$8.3 million *	10.15% *	49.99% / 50.01% *	Interim rates effective June 11; seeking final rates in Q1 2022 and new safety-focused rider
Kansas Gas Docket 21-BHCG-418-RTS	May 7, 2021	\$5.3 million *	10.15% *	49.66% / 50.34% *	Seeking new rates in Q1 2022 and renewal of 5- year safety-focused rider

Description	Jurisdiction	Recovery Period	Comments / Status
	AR Gas	5 years *	Recovery plan filed; interim rates effective June 1
	CO Gas	3 years *	Recovery plan filed
	CO Electric	2 years *	Recovery plan filed
		3 years *	Recovery plan filed; interim rates effective April 9
Incremental Cost Recovery	KS Gas	5 years *	Recovery plan filed
	NE Gas	3 years	Approved; rates effective July 1
	SD Electric	1 year	Approved; rates effective June 1
	WY Gas	3 years *	Recovery plan filed

* As requested in filing

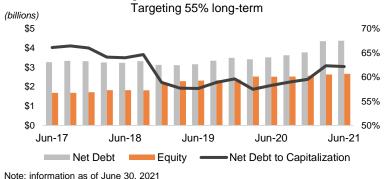
Solid Financial Position

Committed to Strong Investment-Grade Credit Ratings

Credit Ratings

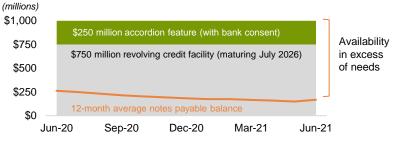
S&P	Moody's	Fitch
BBB+	Baa2	BBB+
Stable outlook	Stable outlook	Stable outlook

Capital Structure*

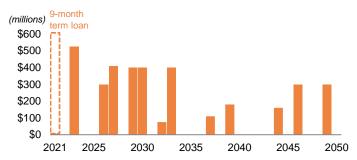


* Excludes noncontrolling interest

Liquidity

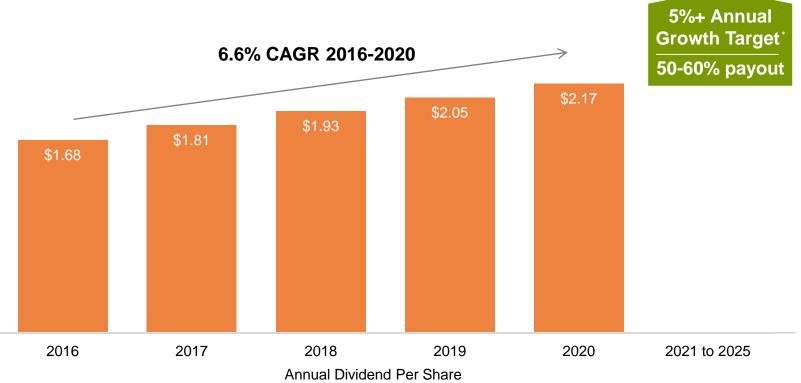


Debt Maturities



Strong Dividend Track Record

50 Consecutive Years of Annual Increases and 78 Consecutive Years Paid



* Future dividends subject to board approval

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Appendix

REMIER

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To better serve our customers and improve the safety and reliability of our natural gas system, we are proactively replacing aging natural gas lines.

Performance by Segment

(Operating Income in millions)

Electric Utilities

\$34.0	\$35.6
Q2 2020	Q2 2021

- Rider Recovery
- Wholesale power margin

sharing

- Wholesale, Power Marketing and Tech Services
- Prior year COVID-19 impacts
- Customer growth
- Mark-to-market of wholesale energy contracts



Gas Utilities



- Mark-to-market of commodity contracts
- Prior year COVID-19 impacts
- Higher employee costs and outside services

Power Generation*



* Power Generation includes 100% of Colorado IPP operations; financial results for the 49.9% minority owner of COIPP reflected through a reduction to net income attributable to noncontrolling interest

Mining

- **\$3.4 \$3.6** Q2 2020 Q2 2021
- Lower overburden costs and royalties
- Planned plant outages

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Income Statement

(in millions except earnings per share)

(in millions, except earnings per share)	Second	Quar	ter	Year to Date					
	2020		2021		2020		2021		
Revenue	\$ 326.9	\$	372.6	\$	864.0	\$	1,006.0		
Gross margin* (non-GAAP)	255.3		264.1		604.5		604.4		
Operations and maintenance expense	(131.7)		(138.4)		(271.3)		(283.1)		
Depreciation, depletion and amortization	(56.7)		(58.4)		(113.1)		(115.7)		
Operating income	66.9		67.3		220.1		205.6		
Interest expense, net	(35.5)		(38.2)		(71.0)		(75.8)		
Impairment of investment	-		-		(6.9)		-		
Other income (expense), net	(1.9)		(0.2)		0.5		0.1		
Income before taxes	29.5		28.9		142.7		129.9		
Income tax (expense)	(4.8)		(0.6)		(20.8)		(1.1)		
Net income before non-controlling interest	\$ 24.7	\$	28.3	\$	121.9	\$	128.8		
Net income attributable to non-controlling interest	(3.7)		(3.1)		(7.8)		(7.3)		
Net income available to common stock	\$ 21.0	\$	25.2	\$	114.1	\$	121.5		
Non-GAAP adjustments	-		-		5.3		-		
Net income available to common stock, as adjusted *	\$ 21.0	\$	25.2	\$	119.4	\$	121.5		
EPS - Net income available for common stock	\$ 0.33	\$	0.40	\$	1.83	\$	1.93		
\ensuremath{EPS} - Net income available for common stock, as adjusted *	\$ 0.33	\$	0.40	\$	1.92	\$	1.93		
Diluted shares outstanding	62.6		62.9		62.2		62.8		
EBITDA, as adjusted*	\$ 121.7	\$	125.5	\$	333.7	\$	321.4		

* Non-GAAP measure; defined and/or reconciled to GAAP on slides 28-32

Capital Structure

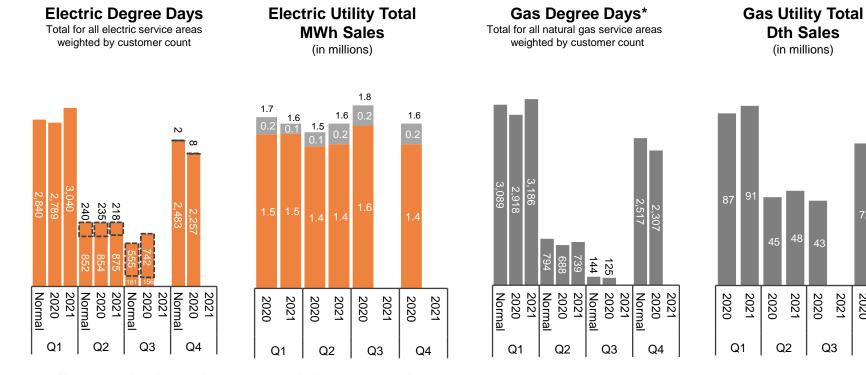
(\$ in millions)

	Jun-20	Sep-20	Dec-20	Mar-21	Jun-21
Capitalization					
Short-term Debt	\$ 4	\$ 94	\$ 243	\$ 823	\$ 837
Long-term Debt	3,533	3,527	3,528	3,529	3,530
Total Debt	3,537	3,621	3,771	4,352	4,367
Equity*	2,513	2,519	2,561	2,625	2,659
Total Capitalization	\$ 6,051	\$ 6,140	\$ 6,332	\$ 6,977	\$ 7,026
Net Debt to Net Capitalization					
Debt	\$ 3,537	\$ 3,621	\$ 3,771	\$ 4,352	\$ 4,367
Cash and Cash Equivalents	(32)	(7)	(6)	(13)	(1)
Net Debt	3,506	3,614	3,764	4,339	4,366
Net Capitalization	\$ 6,019	\$ 6,133	\$ 6,326	\$ 6,963	\$ 7,025
Debt to Capitalization	58.5%	59.0%	59.5%	62.4%	62.2%
Net Debt to Capitalization (Net of Cash)	58.2%	58.9%	59.5%	62.3%	62.1%
Long-term Debt to Total Debt	99.9%	97.4%	93.6%	81.1%	80.8%

* Excludes noncontrolling interest

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Utility Weather and Demand





Electric heating degree days Electric cooling degree days Utility customer sales

* Gas Degree Days excludes Kansas data due to weather normalization in the state

Note: normal degree days listed for prior quarters based on data as of 2020; current quarter normal based on average of currently available data

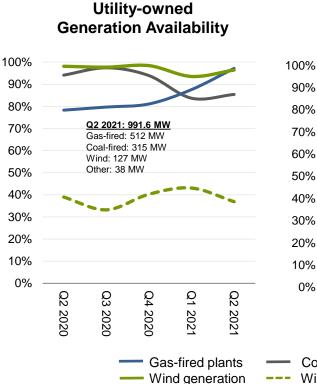
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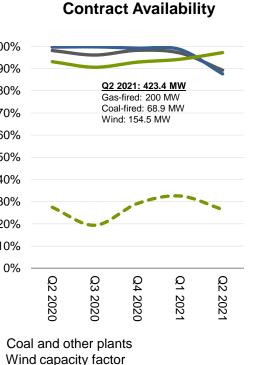
2021 2020

Q4

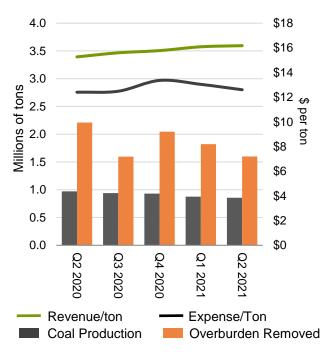
Electric Generation and Mining Performance

IPP Generation





Mining Revenue and Expense per Ton Sold



Capital Investment by Segment and Recovery

(in millions)	2021F	2022F	2023F	2024F	2025F	2021-2025F
Minimal Lag Capital - Electric Utilities ¹	\$37	\$23	\$0	\$0	\$0	\$61
Rider Eligible Capital - Electric Utilities ²	89	51	41	51	35	267
Growth Capital - Electric Utilities ³	30	21	18	23	22	114
Other	83	85	84	82	97	431
Electric Utilities	\$240	\$180	\$143	\$156	\$154	\$872
Minimal Lag Capital - Gas Utilities ¹	106	81	76	105	42	\$410
Rider Eligible Capital - Gas Utilities ²	178	169	164	161	161	833
Growth Capital - Gas Utilities ³	52	55	57	58	58	279
Other	42	43	43	7	65	199
Gas Utilities	\$377	\$347	\$339	\$330	\$326	\$1,720
Total Utilities	\$617	\$528	\$482	\$486	\$480	\$2,593
Power Generation	10	9	6	4	5	34
Mining	9	9	9	9	10	47
Corporate	11	5	13	13	13	54
Total Black Hills Base Forecast	\$647	\$550	\$510	\$512	\$508	\$2,727
Incremental Projects	0	~50	~100	~100	~100	~350
Total Black Hills Forecast	\$647	\$600	\$610	\$612	\$608	\$3,077

Incremental projects being evaluated for timing, cost and other factors

¹ Minimal Lag Capital - investment with regulatory lag of less than one year or incurred during expected regulatory test periods

² Rider Eligible Capital - capital expenditures recovered through state specific tariffs or FERC formula rates and meets minimal lag capital definition

³ Growth Capital - generates immediate revenue on customer connections

Note: Some totals may differ due to rounding

Regulated Utility Capital Investment by Type

(in millions)

	2021F	2022F	2023F	2024F	2025F	2021-2025F
Safety, Reliability and Integrity ¹	\$175	\$130	\$104	\$113	\$113	\$635
Growth ²	30	21	18	23	22	114
General Plant	34	30	21	19	19	123
Electric Utilities	\$240	\$180	\$143	\$156	\$154	\$872
Safety, Reliability and Integrity ¹	292	259	257	254	253	1,315
Growth ²	52	55	57	58	58	279
General Plant	34	34	26	19	14	126
Gas Utilities	377	347	339	330	326	\$1,720
Total Utilities	\$617	\$528	\$482	\$486	\$480	\$2,593

Incremental projects being evaluated for timing, cost and other factors

¹ Safety, Reliability and Integrity Capital - capital expenditures related to improving or maintaining system integrity

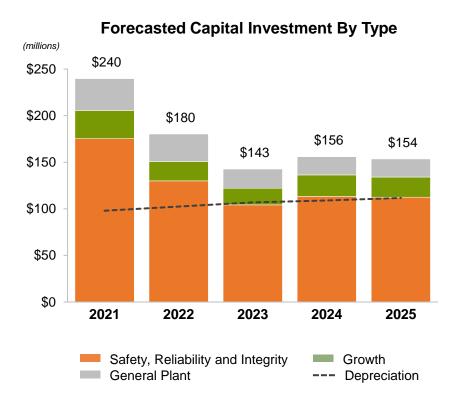
² Growth Capital - generates immediate revenue on customer connections

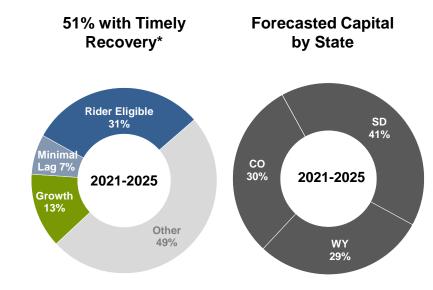
Note: Some totals may differ due to rounding

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Electric Utilities Capital Investment

Five-year Forecast of \$0.9+ Billion Focused on Safety, System Integrity and Growth



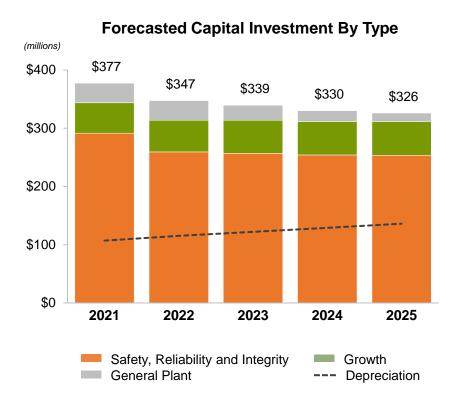


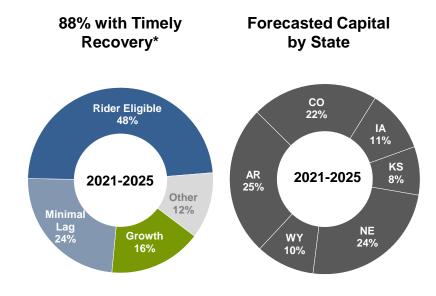
* Growth Capital - generates immediate revenue upon customer connections Minimal Lag Capital – capital expenditures with regulatory lag of less than one year or incurred during expected regulatory test periods Rider Eligible Capital - capital expenditures recovered through state specific tariffs or

FERC formula rates and meets Minimal Lag Capital definition

Natural Gas Utilities Capital Investment

Five-year Forecast of \$1.7+ Billion Focused on Safety, System Integrity and Growth





* Growth Capital - generates immediate revenue upon customer connections Minimal Lag Capital – capital expenditures with regulatory lag of less than one year or incurred during expected regulatory test periods Rider Eligible Capital - capital expenditures recovered through state specific tariffs and meets Minimal Lag Capital definition

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2021 Earnings Guidance Assumptions

Black Hills reaffirmed its guidance for 2021 EPS available for common stock, to be in the range of \$3.80 to \$4.00, based on the following assumptions:

- Normal weather conditions within our utility service territories including temperatures, precipitation levels and wind conditions
- Normal operations and weather conditions for planned construction, maintenance and/or capital investment projects
- Completion of utility regulatory dockets
- No significant unplanned outages at any of our generating facilities
- Production tax credits of \$20 million associated with wind generation assets
- Equity issuance of \$100 million to \$120 million through the at-the-market equity offering program in 2021
- Capital investment of \$647 million in 2021
- No material net impact from COVID-19
- Constructive regulatory outcomes related to recovery of incremental Winter Storm Uri costs

2022 Earnings Guidance Assumptions

Black Hills reaffirmed its guidance for 2022 EPS available for common stock, to be in the range of \$3.95 to \$4.15, based on the following assumptions:

- Normal weather conditions within our utility service territories including temperatures, precipitation levels and wind conditions
- Normal operations and weather conditions for planned construction, maintenance and/or capital investment projects
- Completion of utility regulatory dockets
- No significant unplanned outages at any of our generating facilities
- Adjusted contract price for Wygen I power purchase agreement beginning Jan. 1, 2022
- Production tax credits of \$20 million associated with wind generation assets
- Equity issuance of \$100 million to \$120 million in 2021 and \$60 million to \$80 million in 2022 through the at-the-market equity offering program
- Capital investment of \$647 million in 2021 and \$600 million in 2022
- No material net impact from COVID-19
- Constructive regulatory outcomes related to recovery of incremental Winter Storm Uri costs

Gross Margin

Our financial information includes the financial measure Gross Margin, which is considered a "non-GAAP financial measure." Generally, a non-GAAP financial measure is a numerical measure of a company's financial performance, financial position or cash flows that excludes (or includes) amounts that are included in (or excluded from) the most directly comparable measure calculated and presented in accordance with GAAP. Gross Margin (Revenues less Cost of Sales) is a non-GAAP financial measure due to the exclusion of depreciation from the measure. The presentation of Gross Margin is intended to supplement investors' understanding of our operating performance.

Gross Margin is calculated as operating revenue less cost of fuel, purchased power and cost of gas sold. Our Gross Margin is impacted by the fluctuations in power purchases and natural gas and other fuel supply costs. However, while these fluctuating costs impact Gross Margin as a percentage of revenue, they only impact total Gross Margin if the costs cannot be passed through to our customers.

Our Gross Margin measure may not be comparable to other companies' Gross Margin measure. Furthermore, this measure is not intended to replace operating income as determined in accordance with GAAP as an indicator of operating performance.

EBITDA and EBITDA, as adjusted

We believe that our presentation of earnings before interest, income taxes, depreciation and amortization (EBITDA) and EBITDA, as adjusted (EBITDA adjusted for special items as defined by management), both non-GAAP measures, are important supplemental measures of operating performance. We believe EBITDA and EBITDA, as adjusted, when considered with measures calculated in accordance with GAAP, give investors a more complete understanding of operating results before the impact of investing and financing transactions and income taxes. We have chosen to provide this information to investors to enable them to perform more meaningful comparisons of past and present operating results and as a means to evaluate the results of core on-going operations. Our presentation of EBITDA may be different from the presentation used by other companies and, therefore, comparability may be limited. Depreciation and amortization expense, interest expense, income taxes and other items have been and will be incurred and are not reflected in the presentation of EBITDA. Each of these items should also be considered in the overall evaluation of our results. Additionally, EBITDA does not consider capital expenditures and other investing activities and should not be considered a measure of our liquidity. We compensate for these limitations by providing relevant disclosure of our depreciation and amortization, interest and income taxes, capital expenditures and other items both in our reconciliation to the GAAP financial measures and in our consolidated financial statements, all of which should be considered when evaluating our performance.

Net Income Available for Common Stock and EPS, as adjusted

We have provided non-GAAP earnings data reflecting adjustments for special items as specified in the GAAP to non-GAAP adjustment reconciliation table in this presentation. Operating Income (loss), as adjusted, Income (loss) from continuing operations, as adjusted, and Net income (loss), as adjusted, are defined as Segment Revenue, Operating Income (loss), Income (loss) from continuing operations and Net income (loss), adjusted for expenses, gains and losses that the company believes do not reflect the company's core operating performance. The company believes that non-GAAP financial measures are useful to investors because the items excluded are not indicative of the company's continuing operating results. The company's management uses these non-GAAP financial measures as an indicator for evaluating current periods and planning and forecasting future periods.

Earnings per share, as adjusted and earnings from continuing operations, per share, as adjusted

Earnings per share from continuing operations available for common stock, as adjusted, and earnings from continuing operations, per share, as adjusted, are Non-GAAP financial measures. Earnings per share, as adjusted, and earnings from continuing operations available for common stock, per share, as adjusted, are defined as GAAP Earnings per share and GAAP earnings from continuing operations, adjusted for expenses, gains and losses that the Company believes do not reflect the Company's core operating performance. Examples of these types of adjustments may include unique one-time non-budgeted events, impairment of assets, acquisition and disposition costs, and other adjustments noted in the earnings reconciliation tables in this presentation. The Company is not able to provide a forward-looking quantitative GAAP to Non-GAAP reconciliation for this financial measure because we do not know the unplanned or unique events that may occur later during the year.

Limitations on the Use of Non-GAAP Measures

Non-GAAP measures have limitations as analytical tools and should not be considered in isolation or as a substitute for analysis of our results as reported under GAAP. Our presentation of these non-GAAP financial measures should not be construed as an inference that our future results will not be affected by unusual, non-routine, or non-recurring items.

Non-GAAP measures should be used in addition to and in conjunction with results presented in accordance with GAAP. Non-GAAP measures should not be considered as an alternative to net income, operating income or any other operating performance measure prescribed by GAAP, nor should these measures be relied upon to the exclusion of GAAP financial measures. Our non-GAAP measures reflect an additional way of viewing our operations that we believe, when viewed with our GAAP results and the reconciliation to the corresponding GAAP financial measures, provide a more complete understanding of factors and trends affecting our business than could be obtained absent this disclosure. Management strongly encourages investors to review our financial information in its entirety and not rely on a single financial measure.

	For the SIX Months Ended June 30,									
	Earni	ngs, as adju	sted	(in millions)	Earning Per Share, as adjuste					
	2	2020		2021	2	2020	2021			
Net income (loss) available for common stock (GAAP)	\$	114.1	\$	121.5	\$	1.83 \$	1.93			
Adjustments (after tax)										
Impairment of investment		5.3		-		0.08	-			
Rounding		-		-		0.01	-			
Total Non-GAAP adjustments		5.3		-		0.09	-			
Net income available for common stock, as adjusted (Non-GAAP)	\$	119.4	\$	121.5	\$	1.92 \$	1.93			

For the Six Months Ended June 20

	Earn	Ea	arni	ngs Per	[·] Share,	sted					
	2016	2017	2018	2019	2020	201	6	2017	2018	2019	2020
Net income (loss) available for common stock (GAAP)	\$ 73.0	\$ 177.0	\$ 258.4	\$ 199.3	\$ 227.6	\$1.	37	\$ 3.21	\$ 4.66	\$ 3.28	\$ 3.65
Loss from discontinued operations (GAAP)	64.2	17.1	6.9	-	-	1.	20	0.31	0.12	-	-
Net income from continuing operations available for common stock (GAAP)	137.1	194.1	265.3	199.3	227.6	2.	57	3.52	4.78	3.28	3.65
Adjustments, after tax											
Acquisition / integration costs	29.7	2.8	-	-	-	0.	56	0.05	-	-	-
Tax reform and other tax items	-	(11.7)	4.0	-	-		-	(0.21)	0.07	-	-
Legal restructuring - income tax benefit	-	-	(72.8)	-	-		-	-	(1.31)	-	-
Impairment of investment	-	-	-	15.2	5.3		-	-	-	0.25	0.08
Rounding	0.1	0.1	-	-	-		-	-	-	-	-
Total Non-GAAP adjustments	29.8	(8.8)	(68.8)	15.2	5.3	0.	56	(0.16)	(1.24)	0.25	0.08
Net income from continuing operations available for common stock, as adjusted (Non-GAAP)	\$ 166.9	\$ 185.3	\$ 196.5	\$ 214.5	\$ 232.9	\$ 3.	13	\$ 3.36	\$ 3.54	\$ 3.53	\$ 3.73

EBITDA

	Three Months Ended June 30						Six Months Ended Jun					
(in thousands)		2020		2021		2020		2021				
Net income	\$	24,694	\$	28,287	\$	121,918	\$	128,774				
Depreciation, depletion and amortization		56,663		58,443		113,065		115,712				
Interest expense, net		35,545		38,202		70,998		75,802				
Income tax expense (benefit)		4,831		586		20,833		1,080				
EBITDA	\$	121,733	\$	125,518	\$	326,814	\$	321,368				
Adjustments for unique items: Impairment of investment		_		_		6,859		_				
EBITDA, as adjusted	\$	121,733	\$	125,518	\$	333,673	\$	321,368				

Strategic Objectives



READY.

Valued Service





Achieve consistent growth that creates value

- Meet growing demand through innovative solutions and customer-focused, cost effective, rate-based utility assets
- Enhance reliability and satisfaction
- Acquire small utility systems within or near existing service territories

Deliver reliable and highly valued products and services

- Invest in infrastructure to maintain safety and reliability of electric and gas systems
- Cost effectively integrate additional renewable resources

Continuously improve to achieve industry-leading results

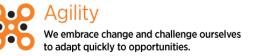
- Achieve top-tier performance in a culture of continuous improvement
- Improve efficiencies through continued deployment of technology

Promote a workplace that inspires individual growth and pride in what we do

- Be the safest company in our industry
- Be one of the best places to work
- Improve the wellness of employees
- Be a workplace of choice for women and minorities

VisionBe the energy partner of choice.MissionImproving life with energy.

Company Values





Customer Service

We are committed to providing a superior customer experience every day. Our partnership Our partnerships with shareholders, communities, regulators, customers and each other make us all stronger.

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Integrity

We hold ourselves to the highest standards based on a foundation of unquestionable ethics.

Respect

We respect each other. Our unique talents and diversity anchor a culture of success.

\bigotimes

Creating Value

Communication

Consistent, open and timely communication

keeps us focused on our strategy and goals.

We are committed to creating exceptional value for our shareholders, employees, customers and the communities we serve ... always.



Leadership

Leadership is an attitude. Everyone must demonstrate the care and initiative to do things right.



